### I can't connect to the Internet.

Check that your router is powered on. Make sure the Power LED is on and not blinking. Power down everything, and power on each device in the following order:

1. Cable or DSL modem
2. Router
3. PC

Check that everything is connected properly. The PC should be connected to the ports numbered 1~4 on the router, and the modem must be connected to the Internet port on the router.

### I have DSL and I can no longer dial in to access the Internet.

After you have installed your router, the router will automatically dial in to your Internet Service Provider (ISP), so you no longer need to dial in manually.

### My modem does not have an Ethernet port.

You must have a high speed Internet connection in order to use the router. The router will not work with traditional dial-up service.

### The telephone line doesn't fit into the router's Internet port.

The router does not replace your modem. You will still need your DSL modem in order to use the router. Connect your telephone line back into the DSL modem, insert the setup CD into your PC, click **Setup** and follow the on-screen instructions.

## When I double click on my browser, I get prompted for my username and password. How do I get rid of that?

Open Internet Explorer and click on **Tools** > **Internet Options**. When a window appears, click on the **Connections** tab and select the option **Never dial a connection**. Click **OK** when done.

## The router doesn't have a coaxial port for me to use with my Cable connection.

The router does not replace your modem. You will still need your cable modem in order to use the router. Connect your cable connection back into the cable modem, insert the setup CD into your PC, click **Setup** and follow the on-screen instructions.

## I can't connect to my PC wirelessly.

Make sure the SSID is the same on both the PC and the router. If you have turned on encryption, the same encryption type and encryption key must be used on both the PC and the router.

## I need to modify the settings on my router.

Open your web browser (i.e., Internet Explorer, Firefox, etc.) and type your router's IP address into the address bar (the default IP address is **192.168.1.1**). When prompted, leave the user name blank and type in the password to your router (default is "**admin**"). Click on the appropriate tab to change the settings.

## The setup wizard on the CD will not automatically run when inserted in the CD-ROM drive.

Click on your taskbar's **Start** button and select **Run**. Enter **D:\setup.exe** (if "D" is the letter of your CD-ROM drive) in the field.

# FAQ'S

FREQUENTLY ASKED QUESTIONS

6001-10000052R(S)

Documentation made from recycled materials and printed with biodegradable ink.

8042410A-RR